

Comfort guarantee

with CooperVision® Biofinity®, Avaira Vitality™, MyDay®, clariti® 1 day or clariti® family contact lenses.^{1,2}



100% money back
comfort guarantee

To redeem this guarantee, please fill in the details in this form and send it back to UK Marketing, CooperVision, Delta Park, Concorde Way, Segensworth North, Fareham, PO15 5RL. Please ensure you include your contact lens box and lenses along with your purchase receipt.

Reason for return of product

Name

Contact number

Optician's name and address

Email address

Please tick this box if you want to receive details of future offers, product information or marketing communications from CooperVision.

Terms and conditions – Comfort guarantee: 1. The comfort guarantee only applies to CooperVision Biofinity™, MyDay®, Avaira Vitality™ and clariti® 1 day or clariti® family contact lenses. 2. Excludes Biofinity Energys™. 3. This guarantee is open to all individuals who have upgraded and purchased CooperVision Biofinity™, MyDay®, Avaira Vitality™ or clariti® 1 day or clariti® family contact lenses in the UK and Republic of Ireland within the past 30 days. 4. An eligible upgrade is when a patient is upgraded from a hydrogel lens, to one of the following CooperVision silicone hydrogel lenses: Biofinity™, MyDay®, Avaira Vitality™ and clariti® 1 day or clariti® family. 5. The guarantee period commences on 1 November 2016 and shall close on 31 October 2017. CooperVision reserves the right to change the terms and conditions of this promotion or modify or end this promotion at any time without notice. 6. In order to claim, all entrants must have purchased a minimum of: one pack (3 lenses) of any Biofinity™ family of contact lenses; or one pack (3 lenses) of any Avaira Vitality™ family of contact lenses; or one pack (3 lenses) of any clariti® family of contact lenses; or one pack (30 lenses) of MyDay® contact lenses; or one pack (30 lenses) of any clariti® 1 day family of contact lenses. 7. To redeem this guarantee, claim forms must be sent to UK Marketing, CooperVision, Delta Park, Concorde Way, Segensworth North, Fareham, PO15 5RL accompanied by the products outer packaging and a minimum of 66% of the quantity of contact lenses purchased in the original and undamaged blisters, as well as your proof of purchase sales receipt. 8. Claims will only be accepted for a maximum of three months' supply of Biofinity™, MyDay®, Avaira Vitality™, clariti® 1 day or clariti® family contact lenses. 9. Only one claim is permitted per person, during the guarantee period, as outlined in condition 3 above. 10. Refunds will be issued by cheque, and will cover the retail cost paid for Biofinity™, MyDay®, Avaira Vitality™, clariti® 1 day or clariti® family2 contact lenses only. Professional fees and other services are not covered within this guarantee. 11. By redeeming this guarantee, entrants consent to CooperVision to process their personal data for the purposes of this promotion as set out in these terms. 12. In the event of any circumstances arising outside of CooperVision's control, which in the opinion of CooperVision make it necessary to suspend, change or cancel this comfort guarantee, CooperVision reserves the right to do this and/or review or revise these terms and conditions at any time without giving prior notice, and by continuing to take part in the guarantee subsequent to any revision of these terms and conditions, entrants shall be deemed to have agreed to any such new or amended terms. 13. This comfort guarantee is open to residents of the UK and Republic of Ireland only, is governed by English Law and is subject to the exclusive jurisdiction of the English Courts. Your statutory rights are not affected. 14. CooperVision does not accept responsibility for any damage, delay or loss of claims in the post.

By submitting this form you agree to these terms and conditions. The Promoter of the comfort guarantee is CooperVision Limited, Delta Park, Concorde Way, Segensworth North, Fareham, Hampshire, PO15 5RL, UK. Any queries about this comfort guarantee should be directed to UK Marketing (Marketing@cooperco.com or +441489563264).



CooperVision®