VOLUNTARY PRODUCT RECALL

Contact lens multipurpose solution

Hy-Care® and other brand variants of this product



Contact lens manufacturer, CooperVision, is conducting a voluntary recall of its Hy-Care® multipurpose contact lens solution (and other brand variants of this product) in the following bottle sizes; 60ml, 100ml and 250ml bottles.

The company's quality testing determined that the product may not offer appropriate levels of disinfection in some circumstances against high levels of a particular yeast organism. Although no complaints have been received and there have been no confirmed incidents attributed to inadequate disinfection, this action is out of an abundance of caution.

WHAT SHOULD YOU DO?

It is important you continue to clean and disinfect your soft contact lenses. Please cease use and discard your HyCare® multipurpose solution (or other brand variant of this product) once you have secured an alternative multipurpose solution. Please retain the bottle in order to obtain your reimbursement.

For further information and to process your reimbursement, please visit the recall website: www.CVrecall.expertinguiry.com



Consumer Recall Helpline (toll free): +44-207-660 8272