[NAME]

[COMPANY]

[ADDRESS]

[CITY, REGION]

[DATE]

Important information about your Biofinity® [OR PRIVATE LABEL] contact lenses

Dear [NAME],

We’re writing to update you on information regarding your Biofinity® [OR PRIVATE LABEL] contact lenses.

**What’s changing?**

As part of preparations for changes to medical device regulations that affect contact lenses, the manufacturer of your Biofinity® [OR PRIVATE LABEL] contact lenses has advised us that they plan to amend the product’s wear schedule. Your current Continuous Wear schedule (up to 29 nights / 30 days) will continue up to the 26th May 2024. After that time, the Continuous Wear schedule will no longer be valid.

**What do you need to do?**

Whilst the Continuous Wear schedule (up to 29 nights / 30 days) will no longer be valid, you can wear your Biofinity® [OR PRIVATE LABEL] contact lenses for Daily Wear Wear (0 nights, 1 day -  you remove your lenses at the end of the day before you sleep) or Extended Wear (up to 6 nights, 7 days). Please note, you should continue to clean and store your contact lenses as normal.

We would like to reassure you that this is a change to the wear schedule only and there are no other changes to the specification, safety or performance of your Biofinity® [OR PRIVATE LABEL] contact lenses.

**Get in touch with us**

If you would like to discuss this further, please do not hesitate to contact us on XXX XXXXX XXXX / email: xxxxxxxxxx.

Yours sincerely,

[SIGNATURE]

[TITLE]